**AISHWARYA M**

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**SUMMARY**

Experienced automation testing professional with **3+** years of experience well-versed in functional and non-functional testing across SDLC and STLC with a strong background in programming and testing frameworks. I bring hands-on expertise in BDD, API testing, web testing and database. A proactive problem solver with strong communication skills, I contribute to project success through being reliable and efficient automated testing practices.

**WORK EXPERIENCE**

**Programmer Analyst Jan 2022 – Present**

*Cognizant Technology Solutions Chennai, TN*

* Established and nurtured strong client relationships, conducted regular client meetings to understand testing requirements, address concerns, and provide project updates, resulting in a **98%** client satisfaction rate.
* Developed test automation scripts using Java and testing frameworks that effectively reduced manual workload by automating repetitive tasks, resulting in time and resource savings by **25%.**
* Translated client requirements into effective test plans, test cases and automated test scripts, ensuring alignment with changing project needs. Successfully adapted to evolving client demands, improving testing accuracy.
* Provided traceability matrix reports for project audits and client presentations, showcasing that meticulous documentation of requirement fulfilment and demonstrating commitment to transparency.
* Executed smoke, integration, sanity, and regression tests and conducted extensive cross-browser compatibility testing to ensure the proper working of features on various platforms while adhering to quality standards.

**Programmer Nov 2020 – Dec 2022**

*Cognizant Technology Solutions Chennai, TN*

* Proactively managed defect reports, collaborating closely with development teams to expedite issue resolution, achieved a **30%** reduction in defect resolution time, enhancing product quality.
* Proficient in testing and creating components/pages built using Adobe Experience Manager (AEM) and extensive experience in ensuring the functionality, performance and usability of the same.
* Restructured and improved the test automation scripts, leading to a **20%** reduction in time spent conducting tests.
* Identified and initiated opportunities for continuous Agile process improvement, optimizing execution and performance and improving program efficiency.

**SKILLS**

* **Languages**: Java | SQL
* **Frameworks**: Selenium | TestNG | Rest Assured | Cucumber
* **Tools**: Git | Maven | Azure DevOps | Postman | Jenkins | GitHub | AEM
* **Methodologies**: Agile | Scrum

**EDUCATION**

**University of Madras June 2023**

*M.C.A. Chennai, TN*

**Prince Shri Venkateshwara Arts and Science College May 2020**

*B.SC. Computer Science Chennai, TN*